



<https://jobsfor7.com/job/detect-invest-associate-commercial-fraud-1200pm-830pm/>

## Detect & Invest Associate – Commercial Fraud -12:00pm – 8:30pm

### Job Location

United States  
Remote work from: USA

### Base Salary

USD 40 - USD 50

### Employment Type

Full-time, Part-time

### Description

Position Overview

At PNC, our people are our greatest differentiator and competitive advantage in the markets we serve. We are all united in delivering the best experience for our customers. We work together each day to foster an inclusive workplace culture where all of our employees feel respected, valued and have an opportunity to contribute to the company's success. As a D&I Associate within PNC's Technology organization, you may be based in a remote location. This is a remote position. Work may be performed from a quiet, confidential space in a home location, approved by PNC. This position may not be available in all geographic locations.

Hours for this role:

Monday – Friday

12:00pm – 8:30pm EST

The Detect & Investigation Associate is a part of CFD (Commercial Fraud Detection) Operations Team. CFD is a department within Enterprise Fraud Group who is responsible for the review of electronic payments flagged for potential fraud.

Job duties include, but are not limited to:

- Strong understanding of ACH and Wires and how they are processed. Including the backend processing systems such as PEP+ and ACIS.
- Background or experience of PINACLE (Online Commercial Banking)
- Strong proficiency on the PC with the ability to quickly learn multiple applications
- Strong communication skills, both verbal and written is required

Review/analyze transactions for possible fraud

- Work with team to address daily service level expectations and ensure electronic payments are expedited for same day review
- Work with service partners to complete the processing of payments after an escalated review
- Communicate with internal service partners

### Hiring organization

PNC

### Date posted

October 15, 2024

### Valid through

31.05.2025

### APPLY NOW

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- Assist with a daily QA process for regular reviews of alerts
- Maintain strong quality control protocols
- Keep current on PNC/industry best practices, laws, regulations and guidance
- Participate in internal/external exams
- Work on special projects and other duties as assigned
- Reviews and investigates customer cases, reports and work for potential and actual loss. Minimizes fraud, Anti-Money Laundering and/or organizational risk. Performs early detection of suspicious activity. Controls and prevents losses. May lead the work of and/or train detection and investigation staff.
- Researches and analyzes bank activities and reports to detect and prevent possible fraudulent and suspicious activities. Recommends disposition. Identifies gaps and control enhancements.
- Uses defined research procedures to identify and resolve issues. Identifies trends and escalates as appropriate.
- Follows standards and practices to mitigate fraud, Anti-Money Laundering and other risk exposure and loss. Shares best practices among the team and/or service partners.

Prepares and maintains appropriate documentation of analysis performed and coordinates with internal or external stakeholders as appropriate.

#### Job Description

Responsible for investigation and/or mitigation of suspicious bank activity, control and prevention of losses related to fraud, AML and /or organizational risk.

Based on root cause, assists in the development and implementation of internal controls to identify suspicious and/or prevent illegal activities and to recover any incurred losses, which may be significant. Identifies gaps and control enhancements that at times have a large monetary impact on the organization.

Independently works with internal and external stakeholders (local, state and federal authorities, agencies and other financial institutions) on matters relating to fraudulent/illegal activities where appropriate.

Performs the investigation of identified activity. Makes determination as to whether the activity is reportable or requires additional escalation, based on standard criteria and/or independent judgment. Completes the required documentation.

Prepares and maintains appropriate documentation of investigation performed.

PNC Employees take pride in our reputation and to continue building upon that we expect our employees to be: