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[Entry Level/No Experience] Amazon Customer Service Remote Jobs – Work At Home – Part-Time

Job Location

United States
Remote work from: USA

Base Salary

USD 40 - USD 50

Employment Type

Full-time, Part-time

Description

Amazon is hiring for remote customer service positions, perfect for entry-level candidates with no prior experience. Work from the comfort of your home, part-time. Join a dynamic team providing top-notch customer support for one of the world's leading companies. Enjoy flexible hours and competitive compensation. Don't miss your chance to kickstart your career with a renowned brand. Apply now and embark on a fulfilling work-at-home journey with Amazon.

Job Responsibilities:

- Respond to customer inquiries via phone, chat, and email in a professional and timely manner.
- Provide accurate information about Amazon products, services, policies, and promotions.
- Assist customers with order placement, tracking, returns, refunds, and other account-related tasks.
- Troubleshoot and resolve customer issues, escalating complex cases to the appropriate department when necessary.
- Utilize internal resources and knowledge base to effectively address customer concerns.
- Maintain a positive and empathetic attitude while interacting with customers to ensure customer satisfaction.
- Meet or exceed performance metrics, including response time, resolution rate, and customer satisfaction scores.

Hiring organization

Amazon Customer Service Remote

Date posted

October 15, 2024

Valid through

31.05.2025

APPLY NOW

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