

<https://jobsfor7.com/job/netflix-customer-service-jobs-remote-and-part-time-options/>

## Netflix Customer Service Jobs – Remote and Part-Time Options

### Job Location

United States  
Remote work from: USA

### Employment Type

Part-time

### Base Salary

USD 30 - USD 40

### Description

Netflix is seeking enthusiastic and customer-focused individuals to join our team as Customer Service Representatives. This position is entirely remote, allowing you to work from the comfort of your home. We offer flexible part-time hours to accommodate your lifestyle while providing excellent support to our subscribers.

### Key Responsibilities:

- Assist Netflix customers via chat, email, and phone to resolve account issues, answer questions, and provide troubleshooting support.
- Deliver exceptional customer service, maintaining a professional and friendly demeanor in all interactions.
- Help customers navigate the Netflix platform, including account setup, subscription management, and troubleshooting streaming issues.
- Escalate complex issues to the appropriate departments for resolution.
- Stay informed about Netflix content, features, and updates to better assist customers.

### What We Offer:

- Competitive hourly pay.
- A supportive, team-oriented virtual work environment.
- Flexible part-time schedules to suit your needs.
- Opportunities for career growth within Netflix.
- Access to Netflix's streaming platform as part of your employee perks.

### How to Apply:

If you're passionate about entertainment and enjoy helping people, we'd love to hear from you! Please submit your application online, including your resume and a brief cover letter detailing your customer service experience.

Netflix is an equal-opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.

### Qualifications

- High school diploma or equivalent (Bachelor's degree preferred).

### Hiring organization

Netflix Customer

### Working Hours

7

### Date posted

March 1, 2025

### Valid through

31.01.2026

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- Previous experience in customer service, preferably in the travel or airline industry.
- Strong verbal and written communication skills.
- Proficiency in using computers, including familiarity with CRM systems and Microsoft Office.
- Ability to multitask and work in a fast-paced environment.
- Strong problem-solving skills and a customer-first mindset.
- Reliable internet connection and a quiet workspace free from distractions.