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[Part-Time] Amazon Customer Service Jobs From Home – Apply Today

Job Location

United States
Remote work from: USA

Base Salary

USD 40 - USD 50

Employment Type

Full-time, Part-time

Description

Explore flexible [part-time] opportunities with Amazon's remote customer service jobs. Work comfortably from home while assisting customers, answering inquiries, and providing top-notch service. Join a dynamic team, enjoy competitive benefits, and apply your communication skills today. Elevate your career with a trusted global company. Apply now and shape your ideal [part-time] remote... job.

Customer Service Jobs From Home on Amazon

Overview: As an online retailer giant, Amazon strives to provide the best possible experience to all its customers. As a result, the company is constantly in search of skilled customer service representatives to join the Amazon Customer Service Team remotely. If you have excellent communication skills and a passion for helping people, then this may be the perfect opportunity for you.

Job Description: As a customer service representative, your primary responsibility will be to connect with customers through phone, email or chat. You will be the voice of Amazon, helping customers with their queries and concerns. You will be responsible for effectively communicating with Amazon sellers and vendors, liaising between them and the customer to provide excellent service.

The key responsibilities of the job include:

- Use various communication channels to assist Amazon customers such as phone, email or chat
- Respond to customer inquiries, concerns and questions
- Create resolution for customers by solving their issues and escalating the matters to the relevant Amazon departments when necessary
- Collaborate with Amazon vendors and sellers to support and improve customer service
- Manage multiple tasks and prioritize customer service accordingly
- Keep up to date with Amazon's products, services and policies and be able to advise customers on their inquiry

Qualifications:

- Minimum High School diploma or equivalent
- Professional experience in customer service (preferably in an e-commerce setting)
- Great communicator with excellent listening, verbal and writing skills in English
- Must be able to multitask with strong attention to detail
- Must be able to work flexible hours, including weekends and holidays on a shift schedule basis, overtime as needed
- Proficient in navigating multiple computer systems and software while communicating with a customer
- Ability to work independently while connecting with the team remotely

Benefits:

- Flexible working hours and work from home perks
- Comprehensive training program and career development opportunities
- Health, dental, vision, and life insurance options
- Retirement savings plan with employer matching
- Paid time off and holiday pay
- Discounts on Amazon products and services

How to Apply: If you're interested in working for Amazon remotely as a Customer Service representative, all you need to do is

Hiring organization

Amazon Customer Service Jobs

Date posted

September 30, 2024

Valid through

31.05.2025

APPLY NOW

Apply Now

visit the Amazon Careers site and click on the link for Customer Service Jobs From Home Amazon. Once there, you'll be seen with a complete list of job opportunities available for you to apply for. We encourage all suitable candidates to apply and we look forward to hearing from you!nIf you think this role describes you, we would love to hear from you. Apply now to join our team