



<https://jobsfor7.com/job/remote-customer-service-agent-at-delta-airlines/>

## Remote Customer Service Agent at Delta Airlines

### Job Location

United States  
Remote work from: USA

### Base Salary

USD 40 - USD 50

### Employment Type

Full-time, Part-time

### Description

Delta Airlines, known for its commitment to excellence in the aviation industry, is one of the worlds leading airlines. With a rich history spanning decades, Delta Airlines prides itself on providing exceptional service, safe and reliable travel, and a dedication to innovation and customer satisfaction.

Job Title: Remote Customer Service Agent at Delta Airlines

Job Summary:

As a Remote Customer Service Agent at Delta Airlines, you will be an integral part of our customer service team, delivering outstanding assistance to our passengers from the comfort of your home. You will handle inquiries, resolve issues, and ensure each customers journey with Delta Airlines is smooth and enjoyable.

Key Responsibilities:

- \* Provide prompt and courteous assistance to customers via phone, email, and chat channels.
  - \* Manage reservations, bookings, and flight changes efficiently and accurately.
  - \* Address customer concerns and resolve issues in a professional manner.
  - \* Offer personalized assistance and recommendations to enhance the customer experience.
  - \* Collaborate with other departments to ensure seamless service delivery.
  - \* Adhere to company policies and procedures at all times.
- Required Skills and Qualifications:
- \* Excellent communication skills, both verbal and written.
  - \* Strong customer service orientation with a passion for helping others.
  - \* Ability to multitask and prioritize in a fast-paced environment.
  - \* Proficiency in computer systems and willingness to learn new software.
  - \* Flexibility to work variable shifts, including evenings, weekends, and holidays.
  - \* Previous experience in customer service or a related field is preferred but not required.
- Experience:

Previous experience in a customer service role is advantageous but not mandatory. Delta Airlines is committed to providing comprehensive training to successful candidates.

### Hiring organization

Delta

### Date posted

October 15, 2024

### Valid through

31.05.2025

### APPLY NOW

Apply Now

**Working Hours:**

Flexible scheduling is available, including full-time and part-time positions. Shifts may vary based on operational needs.

**Knowledge, Skills, and Abilities:**

- \* Familiarity with airline reservation systems (e.g., Sabre, Amadeus) is a plus.
- \* Ability to adapt quickly to changing circumstances and customer needs.
- \* Strong problem-solving skills and the ability to remain calm under pressure.
- \* Commitment to upholding Delta Airlines standards of service excellence.
- Benefits: