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(Seeking New Talent) Walmart Online Support Agent – Remote Work

Job Location

United States
Remote work from: USA

Base Salary

USD 40 - USD 50

Employment Type

Full-time, Part-time

Description

We are seeking passionate and motivated individuals to join our team as Walmart Online Support Agents. This is a remote, part-time position offering flexible scheduling that allows you to work under 4 hours a day. The pay for this role is competitive, with starting salaries of \$15 per hour. Our company offers a comprehensive benefits package that includes health and dental insurance, paid training, paid vacation, and the opportunity for professional growth within an engaging work environment.

Job Description

As a Walmart Online Support Agent, you will be the frontline representative for our customers, providing exceptional service and assisting them with their inquiries through various online platforms. Your primary responsibilities will include answering customer questions, resolving complaints, and offering support with online order processes. You will engage with customers via email, chat, and other digital communication channels to ensure their needs are met promptly and effectively.

In this role, you will possess a strong understanding of Walmart's product offerings, order processes, and digital tools. It is essential that you demonstrate empathy and patience while addressing customer concerns, as you will be interacting with individuals from diverse backgrounds. You will become a vital advocate for customer satisfaction and will play an integral role in promoting a positive brand image.

We are looking for individuals who can thrive in a fast-paced environment, possess excellent communication skills, and are tech-savvy. You will receive comprehensive training to equip you with the knowledge and skills needed to exceed expectations, making this role an excellent opportunity for both seasoned professionals and newcomers to the customer service field.

Your day-to-day tasks will also include documenting customer interactions accurately, following up on unresolved issues, and collaborating with team members to suggest process improvements. Being proactive and taking ownership of customer issues will be key attributes for success in this position, as you will play a crucial role in resolving issues efficiently and effectively.

Hiring organization

Walmart

Date posted

October 15, 2024

Valid through

31.05.2025

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