



<https://jobsfor7.com/job/virtual-customer-support-associate-maharashtra/>

Virtual Customer Support Associate – Maharashtra

Job Location

United States
Remote work from: USA

Base Salary

USD 40 - USD 50

Employment Type

Full-time, Part-time

Description

Work from home with Amazon Customer Service!!

Role: Virtual Customer Service Associate

Job Type: Seasonal (Contractual)

Location: Work from home in Maharashtra, Tier B City limits only. (Nagpur, Nashik, Solapur, Kolapur, Sangli are eligible for this opportunity).

Role: Virtual Customer Service Associate

Our mission at Amazon is to be Earth's most customer-centric company, and our award-winning Customer Service team is a key part of achieving that goal. Doing our best for our customers is where we get our energy, and that's why you'll find we approach things differently here. You won't be asked to read from a script or learn dialogue by heart. Instead we'll provide you with the training you need to problem solve for our customers. You'll bring your unique personality to every customer conversation and deliver the exceptional support experience our customers love.

What will you do as a Customer Service Associate?

As an Amazon Customer Service Associate, you have a very clear purpose: to prevent issues, solve queries, and delight our customers. You'll be the first point of contact for our customers by answering their requests through phone, chat and/or email – this includes everything from order and product questions to payment matters and website guidance. Our Customer Service Associates use a variety of tools to navigate, research, and review solutions, and communicate effectively with customers

What strengths will you bring?

- Hard-working, articulate, and detail-oriented
- Friendly and customer-focused in every situation
- Ability to learn quickly and embrace change
- Comfortable multi-tasking in a high-energy environment.

What benefits will you receive?

Hiring organization

Amazon

Date posted

October 15, 2024

Valid through

31.05.2025

APPLY NOW

Apply Now

Benefits

One of the great things about joining Amazon's Customer Service team is that you don't need past experience in customer service. You'll receive training and be provided with a complete equipment package when you join. Additionally, we offer a number of benefits, including:

- Medical insurance
- Pension plan
- Internet allowance
- Lifestyle benefits and retail discounts through our Amazon Extras program
- Expert training and ongoing opportunities to learn more and develop your skills