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(Work From Home Jobs Part Time) Walmart Work From Home jobs

Job Location

United States
Remote work from: USA

Base Salary

USD 40 - USD 50

Employment Type

Full-time, Part-time

Description

Walmart is seeking enthusiastic and customer-focused individuals to join our remote team as Part-Time Customer Service Representatives. In this role, you will provide exceptional support to our customers, addressing inquiries, resolving issues, and ensuring a positive experience. As a representative of Walmart, you will work from the comfort of your home, helping us deliver high-quality service to our valued customers.

Key Responsibilities:

- * Respond to customer inquiries via phone, email, or chat in a timely and professional manner.
- * Assist customers with product information, order status, returns, and other service-related questions.
- * Resolve customer issues efficiently while maintaining a high level of satisfaction.
- * Document customer interactions accurately and follow up as necessary.
- * Collaborate with team members and supervisors to improve service processes and address recurring issues.
- * Stay updated on Walmart products, services, and policies to provide accurate information to customers.
- Required Skills and Qualifications:
 - * High school diploma or equivalent.
 - * Excellent verbal and written communication skills.
 - * Strong problem-solving abilities and attention to detail.
 - * Proficiency in using computer systems and customer service software.
 - * Ability to work independently and manage time effectively.
 - * Prior experience in a customer service role is preferred but not required.
- Experience:
 - * Previous experience in a customer service position is advantageous.
 - * Experience with remote work or working from home is a plus.
 - * Familiarity with Walmart products and services is beneficial.
- Working Hours:
 - * Part-time positions with flexible scheduling options.
 - * Availability to work evenings, weekends, and holidays as required.
 - * Shifts will be determined based on business needs and employee availability.
- Knowledge, Skills, and Abilities:
 - * Strong customer service orientation and a positive attitude.
 - * Ability to handle high call volumes and manage multiple tasks simultaneously.

Hiring organization

Walmart

Date posted

October 15, 2024

Valid through

31.05.2025

APPLY NOW

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- * Knowledge of Walmart policies and procedures (training provided).
- * Proficient in using Microsoft Office Suite and other relevant software.
- * Capable of troubleshooting technical issues related to remote work.
- Benefits:
 - * Competitive hourly wage.
 - * Flexible work hours and remote work environment.
 - * Comprehensive training program to support your success.
 - * Opportunities for career advancement within Walmart.
 - * Employee discounts on Walmart products and services.
- Why Join:Joining Walmart remote team offers you the flexibility of working from home while being part of a leading global retailer. You will be contributing to a company that values customer satisfaction and provides ample growth opportunities. Experience a supportive work environment and enjoy the benefits of working with one of the largest and most respected companies in the industry.